

Support System to Diagnose Malfunctions



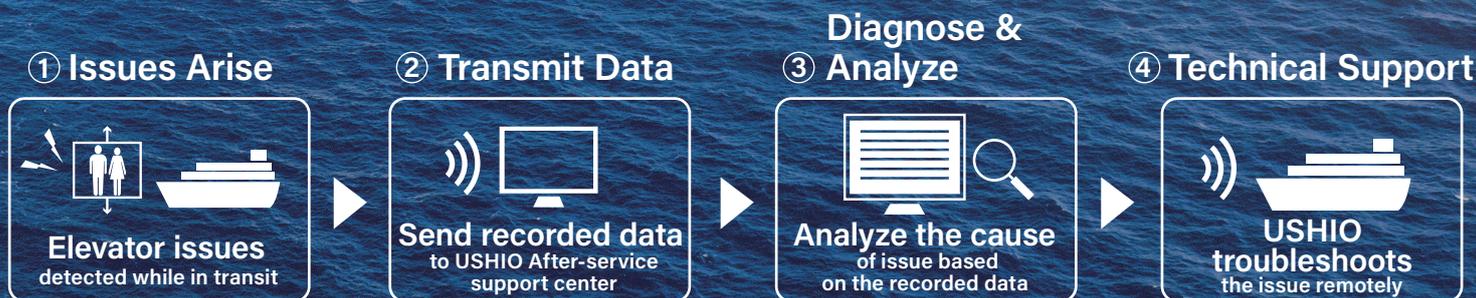
Our experts
resolve
elevator issues
quickly!

Quick Detection

using "Data Logging Function"

Diagnosis & Analysis

by reviewing remote recorded data



What is the "Data Logging Function" used to diagnose elevator issues?

It's the system for recording elevator data at the time issues occur, to an SD card connected to the CPU unit in the elevator control panel.

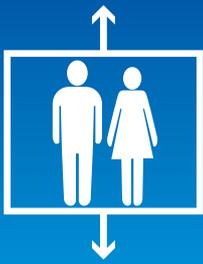
"Emergency Situation" refers to a state in which one of the following three events occur.

- 1: "ALARM" indicator on the control panel turns on
- 2: "EMERGENCY STOP" indicator on the control panel turns on
- 3: "ESCAPE" indicator on the control panel turns on

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After-Sales Service Support

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Shorten the Restoration Time Dramatically.

Our elevator diagnosis, "Data Logging Function" accurately analyzes issues leading to a smooth recovery.

Before

Before
the introduction of "Data Logging Function"

Confirmation work is needed multiple times during the process of restoration.

Too much time and effort... there has to be a better way?



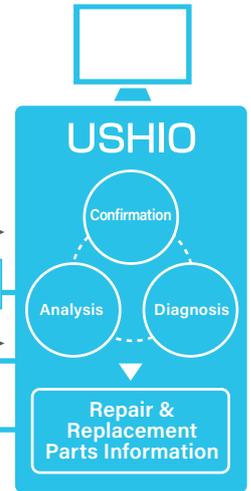
Several steps are needed to diagnose and analyze for completion of restoration

Receive issue report

Send status checklist

Receive confirmation status checklist

Restoration support



After

After
the introduction of "Data Logging Function"

Speedy support
- Diagnosis & analysis from recorded data

Fast & Easy!
Peace of mind
in case of emergencies

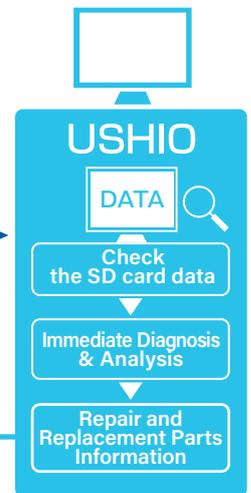


Records data when issues occur
(Leading to waste-free, issue-free solutions)

Send data from the SD card in the control panel to USHIO

*For the location and delivery method of the SD card data, refer to the attached manual

Speedy restoration support



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